



CUSTOM ORDER FORM



*Please complete this form using CAPITAL LETTERS and tick (✓) the boxes where applicable. Note that custom orders are generally based on items on the online store.

Order Date: _____ Order #: _____ Return customer:

Name: _____

Contact information:

Phone: _____ Email: _____

Billing Address

Address Line 1: _____

Address Line 2: _____

City: _____ State / Province / Region: _____

Zip / Postal Code: _____ Country: _____

Form of Delivery

Shipping:

Pick-up:

Drop (East London Only):

Shipping Address

Same as Billing Address:

Address Line 1: _____

Address Line 2: _____

City: _____ State / Province / Region: _____

Zip / Postal Code: _____ Country: _____

ITEM(S)



HAIR BAND

QTY: ____



BRACELET

QTY: ____



EARRINGS

QTY: ____



NECKLACE

QTY: ____

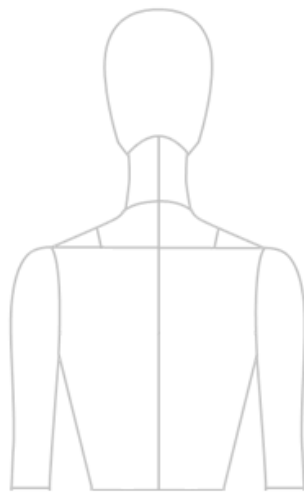
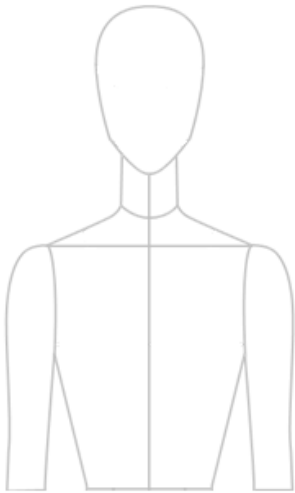


RING

QTY: ____

DESIGN & SPECIFICATIONS

Please indicate your design preferences on the sketch area and/or in the box below



Own fabric / beads

UAC fabric / beads

METHOD OF PAYMENT

Cash

EFT

eWallet

PayFast

PayPal

PLEASE TAKE NOTE OF THE FOLLOWING:

- CUSTOM ORDERS
 - We take orders for custom accessories, based on our existing designs and made according to your specifications.
 - We require a **50% deposit** (non-refundable) when you place an order for custom-made accessories for us to get started on your order. This must be paid after you receive your invoice. The balance and shipping costs are due before the item is shipped to you. If you have placed an order for custom accessories but would like to cancel, you must do so within 3 days of placing your order. Any cancellations made after this time are not possible.

- RETURNS AND REFUNDS
 - We strive to ensure that our accessories are made to a high standard. We stand by the quality of our products but in the (very) unlikely event that you are not completely satisfied with your purchase, let us know as soon as possible. If you wish to return an item that you have purchased from us, please get in touch with us within 7 days of the delivery date. We will do our best to resolve the issue as efficiently as possible but please do assist us in doing so by getting in touch quickly. We do not accept returns after this 7-day period.
 - We do not offer cash refunds, but we can offer store credit (to the value of your purchase excluding shipping costs), an exchange for a similar item of the same value or make changes to your item.
 - Any returned item must be sent back to us in its original packaging unused, unworn and undamaged.
 - The buyer will be responsible for all shipping costs associated with the return of the goods in question. Please use registered mail so that the item can be tracked as we are not liable for any items lost in the post.
 - Buyers **cannot** return the following:
 - Special order items
 - Sale items
 - Earrings and hair accessories
 - Custom-made jewellery